

CaIVCB APPLICATION MAXIMUM

The maximum reimbursement per application is \$63,000.

WHO IS ELIGIBLE FOR VICTIM COMPENSATION?

Applications for compensation must meet CaIVCB eligibility requirements before payments can be made. CaIVCB can help victims of qualifying crimes such as:

- Assault
- Child Abuse
- Domestic Violence
- Drunk Driving
- Elder Abuse
- Hate Crimes
- Homicide
- Human Trafficking
- Online Harassment
- Robbery
- Sexual Assault
- Stalking
- Vehicular Manslaughter

CaIVCB cannot pay for expenses incurred while a person is on parole, probation or post-release community supervision for a violent felony, incarcerated or required by law to register as a sex offender.

For more information, visit our Who's Eligible page at: victims.ca.gov/victims/eligibility.aspx

WHERE CAN A VICTIM GO FOR LOCAL HELP?

Victim Witness Assistance Center advocates throughout the state work with CaIVCB to assist victims in applying for compensation and navigating the criminal justice system. Visit our Local Help page at: victims.ca.gov/victims/localhelp.aspx

PROVIDER REIMBURSEMENT INFORMATION

As the payor of last resort, CaIVCB reimburses crime-related expenses that are not fully paid by insurance companies or other sources. CaIVCB will correspond with providers to verify benefits and coordinate payments.

For more information, required forms and frequently asked questions, visit our Providers page at: victims.ca.gov/providers/



MEDICAL EXPENSES

CaIVCB can help pay for medical expenses that are the direct result of a crime, including, but not limited to:

- Hospitalization, physician's services, surgery, ambulance transportation and prescriptions
- Medically necessary items such as wheelchairs, walkers, eyeglasses, hearing aids, dentures and prosthetic devices that are lost, stolen or broken during the crime or that become necessary due to the crime
- Complementary and alternative medicines such as chiropractic treatment, acupuncture, biofeedback, holistic medicine, massage therapy and music therapy may be combined for a total of five sessions without authorization. An additional 15 sessions may be allowed when recommended by a medical physician.

MEDICAL BILLS

Medical bills must be submitted on a Centers for Medicare & Medicaid Services (CMS) 1500 or 1450 form and contain the following information:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, Federal Tax Identification Number (FEIN or SSN),* business address, telephone number, signature or signature stamp and billing date
- CaIVCB Application ID

MEDICAL REIMBURSEMENT RATES

Generally, medical expenses are paid at the Medicare rate. Contact CaIVCB for current medical rates and limitations.

* Federal Employer Identification Number or Social Security Number

DENTAL SERVICES

CaIVCB can help pay for dental expenses that are the direct result of a crime, including, but not limited to:

- Repair or replacement of broken or damaged teeth and dentures
- Temporomandibular (TMJ) disorders
- Diagnostic x-rays
- Prescriptions

DENTAL BILLS

Dentists must submit bills on an American Dental Association (ADA) dental claim form and must contain the following information:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, Federal Tax Identification Number (FEIN or SSN),* business address, telephone number, signature or signature stamp and billing date
- CaIVCB Application ID

DENTAL REIMBURSEMENT RATES

CaIVCB pays 75 percent of the amount billed (subject to review of usual and customary rates). Pre-authorization for dental services is possible. Call **800.777.9229** for more information.





MEDICAL AND DENTAL PROVIDER INFORMATION

CALIFORNIA VICTIM COMPENSATION BOARD

Established in 1965, the California Victim Compensation Board (CalVCB) is a state program dedicated to providing reimbursement for many crime-related expenses to eligible victims who suffer physical injury or the threat of physical injury as a direct result of a violent crime.

This pamphlet provides information to assist qualified medical and dental providers in obtaining compensation for services to crime victims.

CaIVCB BOARD MEMBERS

MARYBEL BATJER, Chairperson

Secretary, Government Operations Agency
and Board Chairperson

BETTY T. YEE, Member

State Controller

MICHAEL RAMOS, Member

District Attorney,
San Bernardino County



California Victim Compensation Board

P.O. Box 3036
Sacramento, California 95812-3036

800.777.9229
info@victims.ca.gov
www.victims.ca.gov

Deaf and hard of hearing:
Please call the California Relay Service at 711.



California Victim Compensation Board