CALIFORNIA VICTIM COMPENSATION BOARD 2021 2022 ANNU ALL ANNU ALL



MISSION VISION VALUES

OUR MISSION

CalVCB is a trusted partner in providing restorative financial assistance to victims of crime.

OUR VISION

CalVCB helps victims of crime restore their lives.

OUR VALUES

INTEGRITY | We are honest and ethical.

RESPECT | We treat everyone with courtesy and decency.

COMPASSION | We care about victims and their well-being.

DEDICATION | We serve with devotion and professionalism.

COLLABORATION | We create an atmosphere of teamwork.

INNOVATION | We find creative ways to solve problems and provide support.

STRATEGIC FRAMEWORK 2021-2024

CalVCB executive staff assessed the strengths and weaknesses of the organization and conducted an in-depth survey of employees. With the information they collected, they developed a strategic plan for 2021-24 with three overarching goals:

- Promote access to CalVCB services
- Improve the CalVCB experience
- Develop and engage staff to best serve victims

Titled "Strategic Framework 2021-2024," the document provides a road map for how to pursue our values and goals and fulfill our mission. "California's victims of violent crime are counting on us to support them," said Executive Officer Lynda Gledhill. "It's imperative that as an organization we strive for excellence, hold ourselves accountable to our goals and constantly work to best meet the needs of victims."

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FROM THE EXECUTIVE OFFICER



At CalVCB, we have the important responsibility of helping victims of crime recover from their experiences by compensating them for costs associated with the crimes. Helping victims heal and rehabilitate is not only crucial for the victims themselves, but also for their families and communities.

Our work in Fiscal Year 2021-22, as presented in this report, continues my commitment to do all we can to help victims, and by extension, all of California.

CalVCB worked hard to broaden the benefits and services available to victims and to find ways to better reach them. Working with the Governor and Legislature, we have been able to:

- Increase the limit for reimbursements for funeral and burial expenses for the first time in 20 years.
- Expand Trauma Recovery Centers with \$23 million in additional funding that includes setting up satellite offices in rural or underserved areas, providing flexible cash assistance for victims and increasing grants over the next three years.
- Boost outreach with a \$3 million, three-year campaign to target underserved populations, raise awareness about CalVCB and connect victims with the compensation and services they need.
- Shorten the payment process for people approved for erroneous conviction claims.

In addition, CalVCB launched the Forced or Involuntary Sterilization Compensation Program to pay reparations to victims of state-sponsored forced sterilization. We are proud we were asked to run this program to compensate those who underwent this reprehensible practice.

We have stepped up our outreach, both virtually and in person, and continue to grow our efforts to connect victims with our program. I have also met with my state and national colleagues to share resources and ideas on better serving victims of crime.

While pursuing these program expansions and changes, CalVCB has continued to work on efficiently processing claims, developing our staff and strengthening our organization.

In Fiscal Year 2021-22, we took significant strides in our work to serve victims and I look forward to the year ahead, as we continue our commitment to helping victims of crime restore their lives.

Lynda Gledhill

Lynda Gledhill Executive Officer

We have the important responsibility of helping victims of crime recover from their experience by compensating them for costs associated with the crime.

BOARD MEMBERS



AMY TONG | Secretary of the Government Operations Agency

In March 2022, Amy Tong was appointed Secretary of Government Operations by Governor Gavin Newsom. She was named to the position after having previously served as the State's Chief Information Officer and California Department of Technology Director, and the Director of the California Office of Digital Innovation.



BETTY T. YEE | California State Controller

Betty T. Yee, who is a standing member of the Board, was elected State Controller in 2014 and re-elected in 2018, following two terms on the California Board of Equalization. Now serving as the state's chief fiscal officer, Yee also chairs the Franchise Tax Board and serves as a member of the CalPERS and CalSTRS governing boards.



DIANA BECTON | Contra Costa County District Attorney

Diana Becton, who was appointed to the Board by Governor Newsom in January 2021, was sworn in as the 25th District Attorney for Contra Costa County in 2017. Following her appointment from the Board of Supervisors, she was elected to the position in June 2018 and re-elected in 2022. Becton served for 22 years as a judge in Contra Costa County. She is the past president of the National Association of Women Judges, the nation's leading voice for women in the judiciary, and past chair of the State Bar Council on Access and Fairness.

EXECUTIVE STAFF

LYNDA GLEDHILL | Executive Officer

Lynda Gledhill has served as Executive Officer of CalVCB since December 2019. In that time, she has led a transformation of the organization that included hiring a new executive team, reorganizing staff and implementing measures to improve efficiency. Previously, Gledhill served for seven years as the Deputy Secretary of Communications at the Government Operations Agency, where she worked on projects to modernize the California DMV, establish the California Tax and Fee Administration and make all state government websites accessible. She also held executive level communications positions in the California Attorney General's Office and the California State Senate, after starting her career as a journalist.

NATALIE MACK | Chief Deputy Executive Officer

Natalie Mack joined CalVCB as Deputy Executive Officer of the Victim Compensation Program in May 2020 and became Chief Deputy Executive Officer in July 2021. Before coming to CalVCB, Mack spent eight years at the Employment Development Department. Mack began her state service in November 2001. She has held positions with the State Controller's Office, Department of Corrections and Rehabilitation, Department of Health Care Services, Department of Social Services and Department of Justice.

KIM GAUTHIER | Chief Counsel

Kim Gauthier became Chief Counsel at CalVCB in June 2020. She previously served as Special Counsel/Assistant Chief Counsel for the Secretary of State, where she also held the position of Deputy Secretary of State for Operations during her 10 years with that office. Gauthier served as Chief Counsel at First 5 California, Senior Corporations Counsel for the Department of Corporations and Staff Counsel at the Department of Health Services.

ANDREW LAMAR | Deputy Executive Officer, External Affairs Division

Andrew LaMar joined CalVCB as Deputy Executive Officer of the External Affairs Division in October 2020. He previously served as the Deputy Director of Communications at the California Department of Human Resources. He has held numerous communication and policy roles at the Capitol, including in the offices of California Senator Bob Hertzberg, Superintendent of Public Instruction Tom Torlakson, the Senate Office of Research, Senate Majority Leader Ellen Corbett, and Senate President pro Tempore Don Perata. He started his career as a journalist, working for several different newspapers in Oregon and California.

ABDUL SHAIK | Deputy Executive Officer, Information Technology Division

Abdul Shaik joined CalVCB as Deputy Executive Officer of Information Technology in July 2022. Before joining CalVCB, Abdul worked for the Employment Development Department as one of the IT Division Chiefs and provided technical leadership in managing the department's payment systems for the unemployment, disability and paid family leave programs. Prior to EDD, he worked for FI\$Cal as the Assistant Deputy Director of Technology. He has also held technology management positions with the Department of Corrections and Rehabilitation, the Department of Health Services and Intel Corporation.

VINCENT WALKER | Deputy Executive Officer, Victim Compensation Program

Vincent Walker joined CalVCB as Deputy Executive Officer of the Victim Compensation Program in August 2021. Before coming to CalVCB, Walker spent 16 years providing oversight to a variety of statewide programs and direction regarding claim management, quality assurance, policy and procedure development and customer relations at the Employment Development Department.

OVERVIEW

CalVCB is the nation's first victim compensation program. It has provided compensation and support to victims of violent crime since 1965.

The program has served as a model for others in victim services across the country and around the globe.

Over the years, CalVCB's mission has grown. Today, the program



compensates not only victims of violent crime but also people who were wrongfully convicted and survivors of state-sponsored sterilization.

CalVCB staff are dedicated to helping victims receive compensation for crime-related expenses to help them restore their lives.

Crimes eligible for claims include child abuse, domestic violence, human trafficking, assault, homicide, elder abuse, sexual assault, vehicular manslaughter and stalking. CalVCB is the payor of last resort, meaning it reimburses claimants for crime-related expenses when other sources, such as health insurance, auto insurance or workers' compensation, are not available or are exhausted.

Reimbursed expenses can cover medical and mental health treatment, income loss and funeral or burial expenses, among others. A total of up to \$70,000 in expenses can be paid to

CalVCB staff are dedicated to helping victims receive compensation for crime-related expenses to help them restore their lives. an eligible claimant per crime.

Assistance is also available to survivors of crime victims who have died, persons who are legally dependent upon the victim for financial support, and members of a victim's family. Parents, grandparents, siblings, spouses, children or grandchildren of the victim are all eligible.

In Fiscal Year 2021-22, CalVCB received 39,015 applications and paid \$40.3 million in compensation. Statute requires that CalVCB process applications within 90 days. In 2021-22, CalVCB's average application processing time was 45 days.

Under the leadership of Executive Officer Lynda Gledhill, CalVCB has worked to continuously exceed statutory timeline requirements for processing claims, increase benefit limits, improve efficiency, boost outreach and expand services and support for victims. CalVCB is working every day to build a broader and stronger network of support for victims.

FISCAL YEAR 2021-22 STATISTICS

For the period July 1, 2021 – June 30, 2022

| CALVCB APPLICATION DATA | |
|-------------------------|--------|
| Applications Received | 39,015 |
| Applications Processed | 37,128 |
| Allowed | 30,886 |
| Denied | 4,996 |
| Duplicate | 1,246 |

| PAYMENTS BY PAYMENT | CATEGORY |
|----------------------|-----------------|
| Crime Scene Cleanup | \$20,029.89 |
| Dental | \$1,775,836.55 |
| Funeral/Burial | \$13,464,930.00 |
| Home Modification | \$1,120.50 |
| Income Support Loss | \$5,497,697.41 |
| Human Trafficking | \$1,119,638.48 |
| Other | \$4,378,058.93 |
| Medical | \$6,251,578.05 |
| Mental Health | \$9,991,555.63 |
| Rehabilitation | \$0.00 |
| Relocation | \$2,473,834.25 |
| Residential Security | \$703,713.51 |
| Vehicle Purchase or | \$172,089.83 |
| Modification | |
| Total | \$40,352,385.62 |

| PAYMENTS BY CRIME CATEGORY | | |
|----------------------------|-----------------|--|
| Arson | \$23,135.95 | |
| Assault | \$14,696,629.43 | |
| Child Abuse | \$3,022,141.05 | |
| DWI/DUI | \$1,046,128.44 | |
| Homicide | \$14,394,616.19 | |
| Kidnapping | \$1,540,411.34 | |
| Human Trafficking | \$1,164,862.25 | |
| Other | \$375,549.09 | |
| Not Covered or Unspecified | \$21,191.12 | |
| Other | \$981,701.48 | |
| Other Vehicular | \$1,412,770.34 | |
| Robbery | \$1,290,900.13 | |
| Sexual Assault | \$1,769,471.98 | |
| Stalking | \$144,521.21 | |
| Terrorism | \$8,766.96 | |
| Total | \$40,352,385.62 | |

APPS RECEIVED BY RACE/ETHNICITY

| American Indian/Alaska Native | 284 |
|-------------------------------|--------|
| Asian | 1,135 |
| Black/African American | 5,983 |
| Hispanic or Latino | 16,242 |
| Multiple Races | 1,441 |
| Native Hawaiian and Other | 188 |
| Pacific Islander | |
| Not Reported | 7,185 |
| Some Other Race | 289 |
| White Non-Latino/Caucasian | 6,268 |
| Total | 39,015 |



CalVCB's principal charge is to reimburse victims of violent crime for their crime-related expenses. But CalVCB does more than that – it funds Trauma Recovery Centers, responds to mass violence events, and compensates people who were wrongfully convicted of crimes, as well as victims of forced sterilization.

In 2021-22, CalVCB expanded many benefits and services available to victims.

INCREASING BENEFIT LIMITS

In an ongoing effort to identify ways to better help victims, during Fiscal Year 2021-22, CalVCB identified key benefit limits that had not been raised since 2000 and worked with the Governor's Office and the Legislature to increase these limits in several categories. The state budget passed and signed into law for 2022-23 adjusted the reimbursement limits for three types of expenses:

- Funeral and burial expenses increased from \$7,500 to \$12,818.
- Relocation expenses increased from \$2,000 to \$3,418.
- Crime scene cleanup expenses increased from \$1,000 to \$1,709.

The higher limits took effect on July 1, 2022, and

cover new claims filed on that date or later. For more information on victim benefits, see CalVCB's <u>Compensation Benefit Reference Guide</u>.

EXPANDING SERVICES AND SUPPORTING VICTIMS

Through legislative and budget changes, CalVCB has grown the Trauma Recovery Center Program and changed how erroneously convicted persons are compensated. The successful launch of the Forced or Involuntary Sterilization Compensation Program continued support of mass violence victims and compensation for human trafficking victims have also been areas that CalVCB has actively supported victims.

TRAUMA RECOVERY CENTER PROGRAM

Any victim of violent crime can visit a Trauma Recovery Center (TRC) for immediate counseling and assistance. TRCs provide mental health treatment and case management services to crime victims who may not be eligible for victim compensation, or who may be fearful of reporting a crime to law enforcement.



Currently, CalVCB funds 18 TRCs across the state and closely monitors them to ensure they meet the requirements and standard of care set in state statute.

The Fiscal Year 2022-23 state budget provided \$23 million in additional funding for TRCs. The money boosts grant awards for current TRCs and provides more funding for awards to be made over the next three years.

It also allocates \$120,000 to each TRC to provide flexible emergency cash assistance for victims for costs, such as transportation, childcare, food, emergency shelter or other urgent expenses.

In addition, the budget provided funding for a threeyear pilot program to create satellite TRC offices in rural or underserved communities in Central and Northern California.

Research shows that TRCs provide better outcomes for victims than standard care. Victims who receive services at TRCs are happier, less likely to suffer symptoms of Post-Traumatic Stress Disorder (PTSD), more likely to cooperate with law enforcement to solve crimes and more likely to return to work.

Each spring, CalVCB awards grants to TRCs through a competitive application process. For more information, visit CalVCB's <u>TRC webpage</u> or download a <u>TRC fact</u>

sheet to share with others.

FORCED OR INVOLUNTARY STERILIZATION COMPENSATION PROGRAM

In July 2021, California created the Forced or Involuntary Sterilization Compensation Program and directed CalVCB to establish and oversee it.

The purpose of the program is to compensate victims of state-sponsored forced sterilization that occurred at state-run hospitals, homes and institutions until 1979. Separately, the California Department of Corrections and Rehabilitation (CDCR) also sterilized many inmates without their consent after 1979 and those victims are also eligible for compensation.

The state budget set aside \$4.5 million for reparation payments to be equally shared among all forced sterilization survivors who were alive when the program began and who apply by December 31, 2023. Those eligible include anyone who was sterilized by the state prior to 1979 and anyone in the custody of CDCR who was sterilized without proper consent.

CalVCB successfully launched the program on January 1, 2022, and began processing applications and issuing payments within the first three months. An estimated



600 survivors of forced sterilization remain alive and are eligible for compensation.

To raise awareness, CalVCB has mailed posters and fact sheets about the program to libraries, skilled nursing facilities and correctional facilities statewide. We have also contracted with a marketing firm to do targeted outreach to all eligible survivors.

To learn more, visit CalVCB's <u>Forced Sterilization webpage</u>, which provides information about the program and applications for survivors to fill out and submit.

COMPENSATING PEOPLE ERRONEOUSLY CONVICTED

Under California law, a person erroneously convicted of a felony and incarcerated in a California state prison may file a claim with CalVCB. Previously, if the claim was approved, the Board made a recommendation to the Legislature to appropriate funds to pay the claim, which amounts to \$140 for each day of incarceration served solely as a result of the erroneous conviction.

Following a proposal by CalVCB to establish a new process, CalVCB will be able to directly pay erroneous conviction claims approved by the Board rather than reporting them to the Legislature for appropriation. This process will allow approved claimants to receive their compensation more quickly.

Other recent legislation changed the standard by which some claims are approved. Traditionally, these claims were approved only upon a preponderance of evidence that the claimant did not commit the offense for which they had been convicted and imprisoned.

Effective January 1, 2022, SB 446 amended the law to additionally require approval of claims in which the underlying conviction has been vacated by a grant of habeas relief and the charges resulted in dismissal or acquittal on remand, and the Attorney General fails to timely present clear and convincing evidence of guilt. Thus, a preponderance of evidence of innocence is no longer required for compensation to be awarded for this specific class of claims.

As a result, both the number of claims received and the amount of compensation recommended have increased significantly. Between January and June 2022, CalVCB received a total of 24 claims and recommended \$5,209,100 as compensation for six claimants, whereas between July 2021 and December 2021, CalVCB received a total of 16 claims and recommended \$2,973,040 compensation for three claimants.

Prompted by this and other legislative changes over the past decade, CalVCB proposed new and amended



regulations governing Penal Code section 4900 claims, which were last updated in 2012. The rulemaking process officially commenced in March 2022.

In total, during Fiscal Year 2021-22, the Board approved nine erroneous conviction claims, recommending that the Legislature appropriate \$8,182,140 for these claims.

ASSISTING VICTIMS OF MASS VIOLENCE

CalVCB continues to respond to mass violence events and reach out to its partners to make sure victims know about the support CalVCB can provide.

CalVCB helps coordinate the immediate response for victim assistance and services when such an event occurs, and provides compensation to victims and their families afterward.

On April 3, 2022, six people were killed and 12 others were injured in a shooting in downtown Sacramento. As of the end of June 2022, CalVCB had issued a total of \$29,404 to five claimants, an average of \$5,881 per claimant. Victims and their families can apply for compensation through April 3, 2029.

CalVCB continues to offer support for survivors of the July 28, 2019, shooting at the Gilroy Garlic Festival, where four people (including the gunman) were killed and 17 were wounded. As of the end of June 2022, CalVCB had issued a total of \$248,140 to 121 claimants, an average of \$2,051 per claimant. Victims and their families can apply for compensation through July 28, 2026.

On October 1, 2017, more than 600 people were injured in a shooting at the Route 91 Harvest Festival in Las Vegas. Thirty-five of the 58 people killed were from California. As of the end of June 2022, CalVCB had issued a total of \$6,300,319 to 1,725 claimants, an average of \$3,652 per claimant. Victims and their families can apply for compensation through October 1, 2024.

SUPPORTING VICTIMS OF HUMAN TRAFFICKING

Beginning January 1, 2020, AB 629 authorized CalVCB to provide compensation for income loss to victims of human trafficking. CalVCB can provide compensation equal to the loss of income or support that victims incur as a direct result of their deprivation of liberty, providing up to \$10,000 a year for up to two years per victim.

CalVCB has issued \$2,628,103 to 330 claimants under the new law.

For more information, visit CalVCB's <u>Human Trafficking</u> <u>webpage</u>.

BUILDING A SUPPORTIVE NETWORK

CalVCB works to build a strong network of support for victims and victim advocates. That means partnering with stakeholders at every level, from local and county officials to other states and the federal government.

CalVCB has continued to expand its outreach and networking efforts as agencies and organizations start meeting in person again in the wake of the COVID-19 pandemic. This has included attending national conferences, visiting counties for outreach and training, stepping up meetings with stakeholders, and providing more information to, and dialogue with, victims and victim advocates.

CREATING THE VICTIM SERVICES STATE AGENCY COORDINATION COUNCIL

In January 2022, Executive Officer Lynda Gledhill launched the Victim Services State Agency Coordination Council.

The council was established by CalVCB in collaboration with the Governor's Office of Emergency Services and the California Department of Corrections and Rehabilitation to coordinate state-level crime victim services. More than a dozen state departments and agencies are represented on the council, which meets three times per year.

The council's goals include:

- Leveraging resources to ensure greater accessibility to services and resources for crime victims and their families.
- Establishing comprehensive, centralized platforms of information about victim services and financial assistance.
- Reducing barriers to allow more crime victims to access services.

Many state agencies and departments provide some assistance to victims, from information and referrals to direct service. The council aims to better organize and coordinate state efforts, making it easier for victims to find the help they need.

SUPPORTING VICTIM ADVOCATES AND MENTAL HEALTH PROVIDERS

In Fiscal Year 2021-22, CalVCB re-established monthly advocate training seminars to educate victim advocates on program requirements. Some sessions present an overview of CalVCB to bring new advocates up to speed, while others focus on specific topics such as crime and benefit payment categories.

Program staff also hold regular <u>mental health forums</u> for providers to improve accessibility and services for victims. Both the monthly advocate trainings and the mental health forums have been well received and heavily attended.

In conjunction with those efforts, CalVCB has renewed in-person outreach and training, which was suspended





during the pandemic, with visits to counties throughout California. The trainings with local victim advocates include extended question-and-answer sessions, providing detailed information on every aspect of CalVCB's program and how to apply.

To request a training or presentation from CalVCB, email the <u>Public Affairs and Outreach section</u>.

CONDUCTING AN OUTREACH CAMPAIGN

CalVCB worked with lawmakers to add to the 2022-23 state budget a \$3 million allocation for CalVCB to conduct a media and outreach campaign.

CalVCB will use this appropriation for a strategic, three-year effort to target underserved populations, help boost awareness of CalVCB, and connect victims with the compensation and services they need. Data indicates that few crime victims know about CalVCB or the compensation they are eligible for.

The media campaign will aim to overcome traditional barriers that exist to accessing CalVCB, in addition to those created by the pandemic. It will also create a foundation for outreach CalVCB can build on once the campaign concludes.

CalVCB will contract with a media vendor to design and run the campaign.

CONNECTING WITH STAKEHOLDERS

Executive Officer Lynda Gledhill connects regularly with victim service stakeholders through the CalVCB Victim Compensation Advisory Committee. Each quarter, the committee – which is comprised of district attorneys, victim service providers and victim advocates from across the state – meets to discuss emerging issues and how to best serve crime victims.

This allows stakeholders to jointly address issues of concern, such as rising gun violence, difficulty of finding mental health providers and changes in state or federal victim services policy.

Gledhill also meets separately with stakeholders to improve working relationships and find partnering opportunities. The comprehensive list of stakeholders CalVCB works with includes partners from district attorneys to nonprofits and national organizations, such as the Rape, Abuse and Incest National Network (RAINN).

Likewise, Gledhill networks with partners in other states. At its first in-person conference in three years, she was elected to the board of the National Association of Crime Victim Compensation Boards. She also frequently speaks about California's program in front of national audiences and was asked to present to the Indonesian government as it works to establish a crime victim compensation program.

SETTING A FOUNDATION

The foundation for effectively serving victims and building a network to support them starts with the organization of CaIVCB itself. CaIVCB is constantly striving to foster a culture of teamwork and excellence. In 2021-22, CaIVCB worked to further develop staff and enhance collaboration.

CAPITALIZING ON TELEWORK

Employees returned to the office in January 2022 after working almost entirely from home for nearly two years during the pandemic. CalVCB established a longterm hybrid working policy that involves most staff continuing to telework from home four days a week and coming into the office a minimum of one day each week to meet in person with their teams.

The in-office personal contact has helped strengthen working relationships, team building and communication, while the hybrid approach has allowed employees to continue to enjoy all the benefits, including the reduced cost, of teleworking most of the time.

Teleworking also produces positive benefits for society by helping to reduce traffic congestion, gas consumption and carbon emissions.

ENGAGING STAFF IN THE MISSION

CalVCB recognized and promoted Sexual Assault Awareness Month and Denim Day in April 2022 by leading a denim drive to support victims of sexual assault. Staff donated nearly 100 pieces of new and gently used denim clothing to WEAVE (When Everyone Acts Violence Ends), which provides crisis intervention services for survivors of domestic violence and sexual assault in Sacramento County. WEAVE sold the jeans in its store to help fund its operations.

Staff also observed Denim Day on April 27, wearing jeans to the office to raise awareness about sexual

assault and commemorate the injustice of an Italian court overruling a rape conviction because the victim wore tight jeans.

COMMITTING TO STAFF DEVELOPMENT

CalVCB works to develop staff through both internal and external training opportunities. The organization's Training Unit develops courses and tools specifically for CalVCB employees, while employees are directed to other state training programs, when necessary.

In Fiscal Year 2021-22, CalVCB's Training Unit offered 67 eLearning trainings and 12 internal virtual instructorled trainings for CalVCB staff. Many employees took multiple classes. The internal virtual instructor-led trainings had a total of 153 attendees, and internal eLearning trainings had a total of 2,646 attendees.

All staff also attended implicit bias training presented by Dr. Bryant Marks, a nationally renowned expert in the field who is the Chief Equity Officer and Principal Trainer with the National Training Institute on Race & Equity at Morehouse College.

RECOGNIZING EXCELLENCE

Each quarter, CalVCB holds an all staff meeting and recognizes one employee or team of employees for their outstanding work. An interdivision scoring team carefully evaluates nominations and scores them, using the organization's core values as the measure.

The highly coveted awards come with a letter of commendation for the winner's personnel file, among

other perks, and the recognition and admiration of co-workers. CalVCB presents the awards both quarterly and annually, inspiring employees to perform at the highest levels.

Winners have come from every corner of the organization – from mailroom employees to application processors to IT help staff – demonstrating that it doesn't matter what role employees have but rather how they perform it.

IMPROVING CYBER SECURITY

CalVCB has continued to strengthen its cyber security operations through various efforts to improve protection of victim's privacy and information. These include establishing an Information Security and Privacy Executive Governance body, a collaborative risk management forum for proactive risk prioritization and treatment, and a variety of other initiatives, such as training all staff on the latest security risks and protocols through a series of courses.

BY THE NUMBERS

CalVCB's Appropriation for FY 2021/22 was \$148,280,000

| 2021-22 CalVCB BUDGET | | |
|-----------------------|---------------|--|
| Victim Compensation | \$133,647,000 | |
| Restitution Program | \$14,613,000 | |
| Good Samaritan | \$20,000 | |

| FUNDING SOURCES | |
|---|--------------|
| General Fund | \$40,890,000 |
| Restitution Fund (This includes a \$33,000,000 transfer from the General Fund to the Restitution Fund) | \$70,987,000 |
| Federal Fund | \$24,820,000 |
| Safe Neighborhood and Schools Fund | \$11,583,000 |



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