

STATE SERVICES FOR VICTIMS OF CRIME

The State of California offers a wide variety of services and assistance for victims of crime



California helps crime victims through payments, services and referrals. State departments and agencies can assist victims with court appearances, name changes, housing, food, finding counseling and other important tasks. Here is a list of state departments that provide direct services for victims and what they offer.

CALIFORNIA ATTORNEY GENERAL'S OFFICE

Website: <https://oag.ca.gov/victimservices>

Phone: 877-433-9069

Email: VictimServices@doj.ca.gov

- Sexual assault forensic evidence database tracking
- Track the status of appeals, recusal cases, and other matters being handled by DOJ's prosecutors
- Appeal notifications provided
- Liaison with local district attorneys
- Assistance with exercising a victim's right to address the court or otherwise participate in parole, clemency, and execution proceedings

CALIFORNIA CIVIL RIGHTS DEPARTMENT

CA vs. Hate Resource Line and Network

Website: <https://stophate.calcivilrights.ca.gov/>

Phone: 833-8-NO-HATE; (833) 866-4283

Email: StopHate@CalCivilRights.CA.gov

- Helps those targeted for hate identify options for next steps after a hate incident

- Provides ongoing and trauma-informed care coordination services to people who report acts of hate
- People can report anonymously
- Option to connect with law enforcement

Community Conflict Resolution Unit (CCRU)

Website: <https://calcivilrights.ca.gov/disputeresolution>

Communication Center

Phone: 800-884-1684 (voice)
800-700-2320 (TTY)

Email: CCRU@calcivilrights.ca.gov

- Promotes peaceful relations by assisting communities experiencing fear, conflict or tensions relating to discriminatory practices, and acts of hate that have a community impact
- Facilitate community collaboration
- Works with communities affected by conflict to include community-driven input

More services ►

CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION (CDCR)

Website: <https://www.cdcr.ca.gov/victim-services/>

Phone: 877-256-6877

Email: victimservices@cdcr.ca.gov

- Victim restitution collection
- Inmate/offender status notification, including release, parole proceeding or transfer
- Parole board proceedings registration for participation, assistance and support
- Post-conviction process assistance, including harassment intervention and restorative justice opportunities

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)

Website: <https://www.cdss.ca.gov/benefits-services/>

Phone: 916-651-8848

Email: piar@dss.ca.gov

- Food assistance (*through CalFresh*)
- Financial assistance (*through CalWORKs*)
- Pro bono legal services
- Hate crime assistance
- Human trafficking assistance program

CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS (CALVET)

Website: <https://www.calvet.ca.gov/veteran-services-benefits/>

Phone: 800-952-5626

Email: contactuscommunications@calvet.ca.gov

- Assistance/advocacy in evidence gathering or responding to Veterans Affairs

- Referral to services, including VA healthcare
- Counseling

CALIFORNIA GOVERNOR'S OFFICE OF EMERGENCY SERVICES

California Victims Resource Center

Website: <https://1800victims.org/>

Phone: 1-800-VICTIMS (842-8467)

- Customizable list of resources across California
- Legal information and assistance
- Information on Marsy's Law (victim's rights)
- Trauma-informed assistance in all languages
- Live chat

CALIFORNIA HIGHWAY PATROL (CHP)

Website: <https://www.chp.ca.gov/home/contact-us>

Phone: 800-835-5247

Forms and information:
<https://www.chp.ca.gov/home/forms>

CALIFORNIA SECRETARY OF STATE'S OFFICE, SAFE AT HOME PROGRAM

Website: <https://www.sos.ca.gov/registries/safe-home>

Phone: 877-322-5227

Email: safeathome@sos.ca.gov

- Mail forwarding
- Service or process agent
- Confidential voter registration
- Confidential name change
- DMV Records suppression

CALIFORNIA VICTIM COMPENSATION BOARD (CALVCB)

Website: <https://victims.ca.gov/for-victims/>

Phone: 800-777-9229

Email: info@victims.ca.gov

- Up to \$70,000 in reimbursements for crime-related expenses
- Application assistance
- Human Trafficking compensation
- Income loss compensation
- Medical/mental health/dental treatment reimbursement
- Relocation assistance
- Emergency awards

COURTS IN CALIFORNIA

Website: <https://selfhelp.courts.ca.gov>

Find a Self-Help Center:
<https://selfhelp.courts.ca.gov/find>

- Step-by-step directions available online
- Free legal information available at self-help centers
- Get help with a restraining order or other court forms at self-help centers or online
- Information about victim restitution available online

For the most current information, visit: victims.ca.gov/for-victims/state-services

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