January Victim Compensation Board Meeting



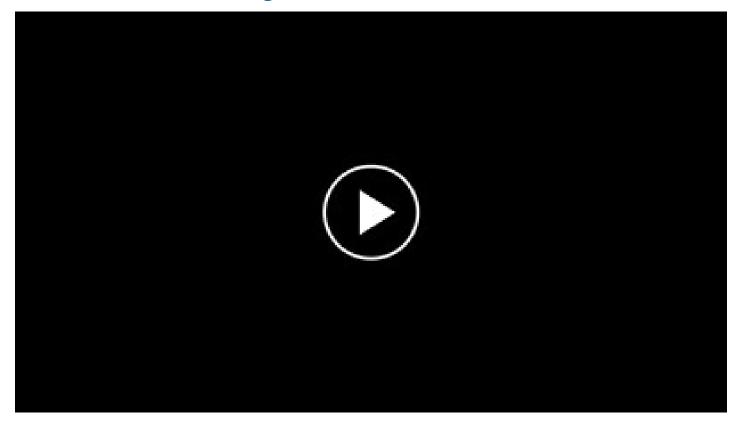


In 60 years CalVCB has approved over 1.5 million applications and issued \$2.7 billion in compensation.

1965	2025
3 team members	250 team members
\$5,000 Compensation Limit	\$70,000 Compensation Limit
One Year to File	7 Years to File



60th Anniversary Video







STRATEGIC PLAN 2025-2028

CalVCB actively promotes diversity, equity, inclusion, and accessibility, and when necessary, responds to identified disparities.

OUR MISSION

CalVCB is a trusted partner in providing restorative financial assistance to victims of crime.

OUR VISION

CalVCB helps victims of crime restore their lives.

OUR VALUES

INTEGRITY We are honest and ethical.

RESPECT We treat everyone with courtesy and decency.

COMPASSION We care about victims and their well-being.

DEDICATION We serve with devotion and professionalism.

COLLABORATION We create an atmosphere of teamwork.

INNOVATION We find creative ways to solve problems and provide support.

Goal I PROMOTE ACCESS AND EQUITY TO CalVCB SERVICES

OBJECTIVES

- Increase applications from eligible victims.
- Support stakeholder engagement.
- Expand access in identified languages for materials and systems.



Goal II ENHANCE THE CalVCB EXPERIENCE

OBJECTIVES

- Use technology to enhance service delivery.
- Modernize technology to ensure the most efficient service delivery.
- Use plain language to simplify communication.



Goal III FOSTER A STRONG WORKFORCE **TO BEST SERVE VICTIMS**

OBJECTIVES

- Ensure appropriate staffing levels to meet statutory and service level expectations.
- Promote professional development of staff and management.
- Encourage a shared vision and strategy through teamwork.



